

DELIVERING BETTER.



Fuso NZ has added further peace of mind to its Genuine Parts programme with a new 24-month warranty, making it one of the most comprehensive in New Zealand.

This class-leading new warranty makes the already popular Genuine Parts offering now even more compelling for FUSO owners.

FUSO Genuine Parts fitted by an authorised dealer now hold a 24-month guarantee with no limit on kms.

Fuso NZ national parts manager Allan McFarland believes the warranty adds significant value to FUSO's Genuine Parts offer.

"As far as I'm aware, we're the only company in New Zealand offering a parts warranty this comprehensive for medium and heavy-duty commercial vehicles," says Allan.

Fuso NZ warrants to the retail purchaser that genuine FUSO parts sold or installed by an authorised FUSO dealer shall be free, under normal maintenance, from defects in material and workmanship.

"FUSO Genuine Parts have always been the best value choice for customers, because they fit right first time, every time. This warranty shows the confidence we have in the quality of FUSO Genuine Parts."

The investment is the latest step taken by Fuso NZ to ensure its parts and service customers receive the best possible service, following a 45% improvement in order fill rate at its Auckland warehouse since Q1 2017.

"Our goal is to be number one in our customers' eyes, so we continue to increase the range of products we hold in stock. We now carry over 10,000 line items in our parts inventory which has helped improve our off-the-shelf parts order fill rate to a very high standard exceeding 96%."

Read the full story and more online!

FUSO Financial

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